

MISSION

The mission of Laboratorio Juan Antonio Tello S.L.U. is to become the reference Laboratory in the Olive Oil sector and its derivatives. It aims at giving competent technical response to current and future demands within the sector, providing quality services and guaranteeing competitiveness, impartiality and trust to our customers. The Laboratory is committed to guarantee the highest quality and safety in our services and therefore, maximum client satisfaction.

QUALITY POLICY

LABORATORIO JUAN ANTONIO TELLO S.L.U aware of the importance of complying with the requirements and needs of the interested parties involved, it is committed to the implementation of a Management System based on UNE EN ISO / IEC 17025 Standard which allows maximum quality and safety in our services. For this, we will be contributing our professional experience, dedication and commitment in the use of the latest scientific techniques and equipment of last generation laboratories.

Our entire system is in turn supported by UNE-EN-ISO 9001 Standard which allows us to focus on effectiveness and efficiency in order to achieve the implementation of strategies oriented to continuous improvement, risk analysis and general motivation of the staff.

We consider our clients and our human factor as the most important interested parties of our company, that's why all our dedication and commitment is aimed at obtaining maximum satisfaction of both sides.

- **Our clients.**- Minimizing the possibilities of offering a result, product or service that do not meet or could not be consistent with what is expected of us. For this, it is understood that it should not deviate from the specifications previously communicated or that it fits into a validated method of analysis with respect to an official standard ensuring our technical competence.
- **Our human factor.**- We understand that the development of an activity whose evolution is sufficiently traced allows the professional to rest assured knowing that any anomalous result will be most likely detected before the end of the process, or failing that, the point in which the error occurred will be easily identified. This utter security is motivated by a special disposition towards greater mental agility focused on development and anticipation rather than monitoring.

The Management of LABORATORIO J.A. TELLO S.L.U. is committed to providing all adequate resources that guarantee the understanding and implementation of the Management System by all levels within the company. The Management will also provide all the necessary means for the detection and subsequent solution of any deviation that could occur in the System's functioning, as well as continuously improve the effectiveness of the same.

The Manager

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